



# Welcome to ExcelVision

## Your Partner for Excellence in Vision Care

ExcelVision has leveraged the experience and expertise of our partner companies to launch a vision plan like no other. Our 50 years of experience serving the vision care needs of employees, unions, members, and their families has allowed us to form a vision plan partnership that is truly exceptional.

### EXCELVISION Plan

Provides our members with affordable vision insurance that will cover most, if not all, of the expenses for maintaining healthy eyesight.

- Vision Examination
- Frame and Spectacle Lenses
- Contact Lenses
- LASIK Preferred Pricing and Allowances

## Individual and Family Plans include these benefits:

- Access to over 25,000 Doctors nationwide
- Access to over 16,500 locations with Optometrists, Ophthalmologists, Private Practices and Retail Chains across the United States
- Access to an exclusive LASIK network offering preferred pricing to ExcelVision members
- Custom plan designs allow you to meet your vision and budgetary needs

### Plan Options Include:

- Fully covered eye exam and material benefits
- Various co-payment options
- Various frame allowances
- Quality contact lens benefits with plan allowances
- In and Out of Network options available

## Routine Vision Examination

Members may be eligible to receive up to 100% coverage on periodic, routine vision examinations. Co-pays may apply for vision exams.

## Materials Allowance

Our plan allowance let's our members choose between frames with lenses or contact lenses. Co-pays may apply.

## Mail-Order Contacts

ExcelVision members receive exclusive discounts and free shipping on contact lens orders over \$50 via phone or web with 1800ANYLENS.

## LASIK Benefits

ExcelVision members receive preferred pricing and exclusive access to our network of the nation's best LASIK Surgeons. Optional LASIK allowances are available.

## ICareLine

ExcelVision is the only plan to offer 24/7 telephonic access to licensed therapists who can support members and their families through any concerns regarding vision services or diagnoses.

## Unlimited Discounts

Members can receive unlimited preferred provider discounts at most locations on optical services and materials even after covered benefits are exhausted.

## Out-of-Network Benefits

Members will receive the maximum benefit by visiting an in-network provider, but have the option to visit an out-of-network provider under a reimbursement schedule for services and materials.

*Co-pays may apply to these services and materials.*

## Savings Example

With ExcelVision, members can save significantly on the cost of vision care services and materials. The sample below provides typical savings based on the average national retail cost for each item listed.

## Online Benefit Manager Tools

The entire process of setting-up and managing a vision care benefit with ExcelVision is completely hassle-free. Benefit Managers or Plan Administrators can use real-time, web accessible technology to handle every aspect of group enrollment and plan maintenance.

### Benefit Managers Can:

- Receive monthly billings electronically
- Review and modify invoices
- Enroll the entire group online
- Easily manage member changes

## Frequently Asked Member Questions

### How do I find a provider?

You can easily locate a provider by searching the ExcelVision website [www.ExcelVision.com](http://www.ExcelVision.com) or you can speak with a Customer Care Representative.

### How do I use my plan?

Schedule an appointment with a provider and identify yourself as an ExcelVision member. The provider may ask for your member ID number to verify coverage eligibility. You will need to pay any applicable co-pays or additional expenses.

### Who should I contact with questions about my plan?

You may review your plan online or contact Customer Care.

### How do I check my plan description or verify eligibility?

You may review your plan and verify eligibility online in the members section of [www.ExcelVision.com](http://www.ExcelVision.com) or you may contact customer care.

### How do I get an ID card?

ID Cards are not required to receive services from a participating provider. An ID Card can be printed from the member section of the ExcelVision website.

### How often can I use my benefits?

Benefits can be used as frequently as described in the Benefits Description. You may also purchase additional items beyond the plan allowance at a discounted rate within our network.

### Can I go to any provider?

Yes, but most members receive the maximum savings when utilizing our extensive provider network. ExcelVision does offer an out-of-network benefit, but reimbursement is based on your benefit schedule. If you elect to use an out-of-network provider, you must pay the provider in full at the time of service and submit a claim to ExcelVision for reimbursement.

### How do I submit a claim for reimbursement?

Claim Forms and mailing instructions are available online or by calling Customer Care.

All ExcelVision plans are underwritten by National Guardian Life Insurance Company and The Gerber Life Insurance Company.

During times of financial uncertainty it is comforting to know that ExcelVision plans are insured by strong and stable insurance companies. National Guardian Life Insurance Company is rated 'A-' (Excellent) by A.M. Best and Gerber Life Insurance Company is rated 'A' (Excellent) by A.M. Best.



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[www.ExcelVision.com](http://www.ExcelVision.com)