



Employer Portal User Access Form

This form is intended for use by client group administrators to authorize and assign or update user access to their specified group information via the Employer Portal, **amerihealthexpress.com**. As the access assigned may include visibility and/or edit capability to highly sensitive information, all assignments should be granted sparingly and by duly authorized client representatives.

Types of Access

- **Basic Portal Access** provides general news and employee benefit materials without visibility into protected information.
- **View Only Portal Access** provides view only capabilities to member, group, and account information. Specific view capabilities must be selected.
- **Administer Portal Access** provides edit and transactional capabilities to member, group, and account information. Specific edit capabilities must be selected.

Instructions

1. Fields marked with an asterisk are mandatory.
2. Each user must have a separate completed form.
3. The person completing this form must be identified.
4. Please email completed form to: **eBusEPortalSupport@amerihealth.com**

User Information

User Access Permissions*

Company Name	Coverage Effective Date
CID*	Account Executive*
Client Number*	Producing Agent/Agency
Name*	Address*
E-mail Address*	City
Phone*	State
Fax	Zip Code
<input type="checkbox"/> New User	<input type="checkbox"/> Delete User
	<input type="checkbox"/> Update Existing User Access
Access Request Submitted By*	Requestor E-mail Address*
Requestor Title*	Date Requested*

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Permissions selected are cumulative; please select all that apply.

Basic Portal Access

Access News & Marketing Materials

View Only Portal Access

View Account Information

View Group Information

View Member Enrollment

Informatics Report Access

View Bills for All Accounts

Self-Funded Claims Access

(only applicable and available to self-funded clients)

Administrator Portal Access

Modify Member Enrollment

Pay Bills for Indicated Accounts *(see Group Access below)*

Spending Account Access (if applicable)

Spending Account Service Agreement Signed**

Group Access

Access All Current Groups **OR** Access Specified Groups Only

Commercial Group #s	Spending Account #s

FOR INTERNAL USE ONLY

User Name:

Date Provisioned:

Billing Account No.:

Provisioned By:

**For Spending Account access, client must provide accounts through partner banking institution